



L20 - Support Competence In The Workplace

Target Group of Learners

This award is aimed at staff who are interested in supporting colleagues to develop their work role and competence in line with National Occupational Standards. It is suitable for staff who do not wish to undertake the full assessor role, but would like to have their expertise recognised for example as an expert witness.

Qualification

Support Competence In The Workplace (L20)

Duration and Structure

The duration of the course is 3 months and comprises two half-day workshops.

Accreditation/Awarding Body

Regis Training Company is an accredited assessment centre for City & Guilds Awards.

Entry Requirements

It is a prerequisite of the Awarding Body City & Guilds that those wishing to undertake this award must have a minimum of one year's experience and be occupationally competent in the area(s) they wish to observe. This experience must have been gained within the last two years. Potential trainee assessors are also required to have two learners in the workplace they are able to observe.

Features and Delivery

Workshop 1 - consists of an overview of QCF planning and observation and feedback skills and specific knowledge requirements. Course members will be asked to undertake specific work with their staff members in preparation for workshop two.

Workshop 2 - is in two parts. The first part involves participants being observed working with a staff member by a Regis Assessor. The second part concentrates on putting together the L20 portfolio.

Ongoing Support

Telephone contact will be made between each workshop to ascertain progress and give support as appropriate.

Further Information

Trainees successfully completing the L20 Award will be able to provide evidence of the competence of a staff member undertaking their NVQ to meet the National Occupational Standards for specific tasks..

Recruitment is on an open basis and subject to availability. Should you wish to find out more about the above course, including current prices, please contact regis:ctv on 0800 0680978.